



## Dear Parents,

We would like to inform you about a change in the catering organization at the IAS facility, 18 Dembego Street in Warsaw. The catering company Bluebar, together with the facility's management, has made a decision to implement an electronic meal ordering and catering management system called **STARTEDU**.

### Registration:

In order to start ordering meals, you need to register in the **STARTEDU** system. To do this, please select the link below, which will take you to the registration form:

[https://startedu.pl/Rejestracja/IAS\\_DEMBEGO\\_18](https://startedu.pl/Rejestracja/IAS_DEMBEGO_18)



#### ATTENTION!

The links are unique for each facility using the **STARTEDU** system. Please do not use other links found on Internet search engines (these links are intended for other facilities, often in different cities).

Below is the link directing you to instructional videos on how to use the **STARTEDU** system:

<https://www.youtube.com/channel/UCOMpN8AwkHbr4B68uLXxL8Q>

Address for logging into your **STARTEDU** account - [www.startedu.pl](http://www.startedu.pl)

Phone number for the Customer Service Office of **STARTEDU** company – 22 382 50 50



Cancellations of meals are made through the **STARTEDU** system or via SMS messages sent to the System – communication with the machine, following strictly defined message sending rules. **Cancellations can be made no later than on the day of meal delivery, by 08:30 AM.**



Funds from canceled meals are visible in the **REFUNDS** tab in the user's account and will be automatically used to offset charges for future obligations.

## Payment methods for placed orders (to choose from)



Traditional bank transfer made to each user's individual bank account (The system automatically assigns an account number to each individual).

**ATTENTION - a payment made on Friday will be visible in the account on Monday after 11:30 PM.**



Instant online transfer (Przelewy 24) – there is an additional administrative fee charged by the bank operator in the amount of 3.00 PLN for transactions up to 1,000 PLN or 4.00 PLN for transactions above 1,000 PLN.

## Personal data protection, legal aspects

All functionalities of the **STARTEDU** system have been legally consulted and comply with the current requirements set for such IT products. Personal data will be processed by **STARTSOFT** sp. z o.o. Limited Partnership for the purpose of contract execution and meal distribution (legal basis: Article 6(1)(b) of the General Data Protection Regulation, GDPR).

**STARTSOFT** sp. z o.o. Limited Partnership will also appoint a Data Protection Officer (DPO), who can be contacted for all matters related to personal data protection at the address provided in the Regulations.



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